



REVELSTOKE CHARTER FLIGHTS TERMS & CONDITIONS

Booking Terms

100% non-refundable

Full payment is due at the time of booking

Everything Revelstoke must have contact information for each guest while staying in Revelstoke. If reservation has been made using a home number please email info@everythingrevelstoke.com to inform us of either your cell phone number and the name of the accommodation while in Revelstoke

Cancellations will be subject to 100% loss. Please ensure you have adequate travel cancellation and interruption insurance that could cover your reason for canceling the flight

Changes to the itinerary will be subject to a admin fee of \$40/direction and per passenger

If changes are made and there is a fare difference balance will be due at time of change

A change request must be received by Everything Revelstoke 21 days prior to travel date. No changes will be accepted after 20 days prior to flight and will be subject to the cancellation penalty

Name changes are not permitted

Maximum checked luggage is 23kgs/50lbs per person and 7kg/15lbs for carry on, there is no option to purchase additional luggage allowance. Any overage in luggage can be shipped at the passenger's expense

Check In Procedure

Vancouver Check In Process: Guests are to check-in at YVR South Terminal 60 minutes prior to scheduled departure time

Revelstoke Check In Process: Guests will be picked at their pre-arranged location and check-in will proceed at the airport

Weather Conditions/Re-Route to Alternate Airports

The carrier reserves the right to divert or land at an intermediate point when such action is deemed by the carrier to be necessary owing to the unserviceability of the aircraft, weather conditions or other conditions beyond the control of the carrier.

Everything Revelstoke must have contact information while in Revelstoke for every person flying. This information should be either a cell phone number or the name of the accommodation while in Revelstoke. We require this information as we will need to contact you if your outbound flight has been diverted.

If an outbound flight is diverted Everything Revelstoke will contact you via your provided contact information to arrange for shuttle services to the diverted airport. It is the responsibility of the traveller to provide accurate contact information and check for flight updates. In this situation, passenger pick up will start at 10am to ensure the shuttle can meet the diverted flight in a timely manner. Everything Revelstoke is not responsible for missed communication regarding shuttle pick up, missed shuttles or subsequent missed flights should you not be prepared for departure at the given time.

No Show Policy

Failure to cancel a reservation in advance of check-in and/or not showing up for your flight will result in subsequent cancellation of any other flights booked on this reservation.

Revelstoke Charter Flights

— Operated By —

Pacific Coastal
AIRLINES



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Liability for delay

Everything Revelstoke shall not be liable for delay either before the flight is commenced or at any time during the charter owing to weather conditions and unserviceability of the aircraft or other conditions beyond our control.

Boarding/Removal Policy

Everything Revelstoke and the carrier are not liable for their refusal to transport any passenger or for its removal of any passenger in accordance with the preceding paragraphs of this rule.

Persons under the influence of alcohol or drugs shall be refused boarding or removed from the aircraft. Such refusal to be at the discretion of the senior agent available at the time or the aircraft Captain.

Persons who are abusive, disruptive or otherwise unruly to Pacific Coastal agents including Everything Revelstoke staff or other customers shall be refused boarding or removed from the aircraft. Such refusal to be at the discretion of the senior agent available at the time or the aircraft Captain.

If acceptable forms of ID can not be produced at check in/time of boarding Everything Revelstoke and Pacific Coastal will refuse the passenger to board the aircraft.

Pacific Coastal shall refuse to carry any articles that it has reasonable grounds for believing:

- will endanger the safety of the aircraft, crew or passengers or any property
- are shipped contrary to any governmental regulation
- are liable to cause damage to the aircraft or to baggage, goods on board the aircraft or injury to persons on board the aircraft
- may refuse to carry improperly packed or otherwise defective baggage or good

Baggage Terms and Conditions

Lithium Batteries

Lithium batteries are considered dangerous goods. Pacific Coastal Airlines will not accept lithium batteries loose in checked baggage or as cargo. Lithium batteries can only be accepted in checked baggage if installed in a device. Loose lithium batteries need to be in carry-on baggage, or on a passenger.

Baggage Claims

Please examine your baggage condition upon arrival. If the condition is less than what it was when you checked in, please report to Everything Revelstoke ASAP.

Baggage Transfer

At Vancouver South Terminal your baggage is handled by the carrier, baggage will not be transferred. When connecting to other airlines, you will need to claim your baggage upon arrival in Vancouver, and re-check it when you reach your next carrier. Pacific Coastal Airlines is proud to offer complimentary shuttle service between the Vancouver South Terminal and the Main Terminal to assist you with your connections.

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Limitation for liability for baggage

The carrier and Everything Revelstoke will do it's best to ensure that all baggage gets to where it is supposed to be on time and without damage. There is occasion where it doesn't. In this case Everything Revelstoke will do everything we can to reunite the baggage with the passenger or make restitution.

Infant Policy

For air travel purposes, infants are defined as being under the age of two years. Infants may travel if held securely on an adult's lap, or have a seat on the plane if purchased, and with an infant seat secured in the appropriate manner. As per Transport Canada's safety regulations, the adult to infant ratio must be 1:1.

Adults must provide appropriate identification for all infants travelling for free. Acceptable forms of ID include birth certificates, passports, care cards, and status cards. If ID is not present at check-in and an infant's age is called into question, you will be charged for an additional seat if a seat is available

There is no baggage allowance for infants travelling for free, however passengers may check one car seat and one stroller at no additional charge.

Adults travelling with infants are allowed to take formula, breast milk, juice, and baby food.

Pets Policy

Pets are not allowed on this aircraft type, contact Everything Revelstoke for Service Animal inquiries.

Revelstoke Airport information

YRV airport offers a terminal building with complimentary wifi and male/female washroom facilities, there are no bathrooms on the Beechcraft 1900, there is no secured parking for passengers. Everything Revelstoke includes transportation to and from your hotel and key locations within the city.

Privacy Act and disclosure of personal information

The Company will take all reasonable precautions to safeguard a customer's information. No details of a customer's travel itinerary will be provided to anyone (including family members) unless the customer has provided consent, or the person can provide enough key information that will enable the Company to be reasonably sure that the person should have access to the information.

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