

RESORT EXPRESS DRIVER

Reports to - Dispatch

Job Purpose

The EVVREV Resort Express provides daily in-town service between fixed locations, including hotels and bus stops, to Revelstoke Mountain Resort. There are 135 days of daily operation in a Ski Season. Drivers are required to check and ensure that the vehicles conform to all safety standards and regulations, to transport guests to and from the aforementioned locations, and to guarantee cleanliness and professionalism for the company. Drivers will also act as an ambassador for Revelstoke and ensure the highest levels of customer service, including responsibilities for handling cash and distribution of tickets.

Duties & Responsibilities

- Full Vehicle Pre-Trip inspection at the start of shift.
- Fill out all necessary paperwork for Pre-Trip.
- Pick up passengers along the scheduled route on time.
- Sell single and same day return tickets to passengers.
- Sell Punch Passes.
- Count all riders and note their pass types.
- Drop off and Pick up guests from RMR.
- Answer any guest's question to the best of your ability.
- Monitor and ensure guest satisfaction.
- Address and clean any passenger's accidents and spills, in a timely fashion.
- Drop off guests at designated bus stops only.
- Refuel the vehicle. Obtain gas receipt and attach to trip sheet.
- Full clean of the vehicle, inside and out, as part of your post trip duties.
- Return Vehicle to lot.
- Complete necessary paperwork and Post-Trip Inspection.
- Return keys in designated location.
- Ensure gas card remains in secure designated location.
- Notify Dispatcher and/or Head of Maintenance of any mechanical issues that require immediate attention.

Working Conditions

- Shifts are between 5.5 – 8.5 hours long
- 3 Set Shifts, plus an on-call for all 3 shift.
- Drivers are required to wear smart shoes/boots and pants.
- Jackets will be provided as uniforms.
- Drivers are paid on a bi-weekly basis including a 4% Vacation Pay, via cheque or direct deposit.
- Training will be provided to all employees.
- Drivers must have a cell phone in case of emergencies or last minute changes.
- Drivers start on \$18 per hour for the first year.

Requirements

This job can be physically demanding and includes but is not limited to the following:

- Drivers are required to handle basic maintenance. Including, but not limited to the top up of fluids.
- Drivers are required to complete full pre and post trip inspections.
- Drivers are required to do a thorough cleaning of the vehicles.
- Drivers are required to clear snow, and ensure no ice has built up on the vehicles, with the use of salt.

A Commercial Passenger Driver's License with a minimum of 2 years experience is mandatory along with previous winter driving experience and a full background check, attainable online, along with a N type driver's abstract are to be provided by all applicants.